

COOKEVILLE BOAT DOCK ROAD UTILITY DISTRICT
1591 WEST CEMETERY ROAD
COOKEVILLE TN 38506
931-432-4459
CBDUD.COM
2/6/19

February 6, 2019

Dear Utility Customer,

Cookeville Boat Dock Road Utility District amended "*Policy 7, Billing and Payment Policy*" at its regular Board of Directors meeting on February 5, 2019.

The amendment states, "**Accounts under leak protection insurance coverage, and having experienced leaks resulting in billings to the regular customer account in excess of \$1,000 and the commercial account in excess of \$2,500, may be adjusted to recover the costs of water used plus taxes to the utility. Each account adjustment only applies when in compliance with the leak protection insurance requirements that have been met and insurance proceeds being verified received by the account**".

The *amendment* to the policy allows management to adjust a portion of the leak that goes over the allowance for coverage that the leak insurance pays on one leak per year.

Please note, the amendment only applies to customers that have the leak insurance through "*Servline*", leak protection insurance, offered by *Cookeville Boat Dock Road Utility District*.

Anyone who does not participate with this coverage is encouraged to obtain the leak protection insurance (*\$2.50 per month regular/ \$5.50 per month commercial*) by contacting the insurance company at 1-888-232-4223.

Thank you,
Jason Pierce
General Manager CBDUD